VERTEX

VERTEX CONSULTING

Short-Term Services

Tap Vertex Expertise However You Need It

Vertex Consulting offers short-term services that allow customers to access Vertex experience and expertise on a task basis rather than a full end-to-end custom project engagement. These services are ideal for customers who prefer to manage their Vertex O Series system implementation in house or who need specific assistance after go-live.

Take a flexible approach

Leveraging Vertex Consulting can help you implement faster and ensure you maximize the value of your Vertex system. We bring expertise, best practices, and standardized processes from over 2,000 system implementations. And we offer multiple service packages that allow you to handle as much or as little of a project as you want — from installation and configuration through testing, go-live, and post-go-live.

Build a best-in-class team

Vertex Consulting can supplement your current project team, whether it's in-house resources, other third-party consulting firms, or a combination. You can build a best-in-class team to implement and maintain your Vertex system.

Get support for the life of your system

You can hire Vertex Consulting for short, targeted engagements to meet specific needs during implementation or to help ensure maximum tax performance over time as you respond to business changes and growth.

Access a range of services

Services are available for every stage of implementation, as well as ongoing system maintenance. Short-term services can include:

- Project management
- Taxability manager record import
- Taxability manager configuration
- Taxability manager re-configuration (or configuration update)
- Taxability matrix creation
- Custom configuration documentation
- Custom training guide (configuration-specific)
- Custom training (configuration-specific)
- Testing assistance (test case creation, troubleshooting)
- Troubleshooting (implementation, go-live, post-go-live)
- Vertex system health check (configuration analysis and recommendations)

To learn more, visit VertexInc.com.

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